

Community Relations Plan

Mission

The goal of Jordanville Wind (JW) is to improve the environment, bring economic development, supply fuel-free energy and to be a good neighbor. The development and construction methods are designed to avoid any cause for complaints, and to have an efficient process in place to resolve complaints that arise.

Jordanville Wind intends to comply fully with the Laws of the Towns and with all conditions of the authorizing permits.

Community Relations

We believe that many complaints can be avoided by communicating widely and often with the community. If the community is made aware ahead of time of activities such as anticipated construction noise or slow vehicles and therefore can make plans to avoid the disruption, the number of complaints will be reduced. During the development and construction process, JW will communicate with participating landowners (Landowners) and the community at large through any the following methods:

- Newsletters;
- Presentations to the Town Boards;
- Open houses;
- Visits to existing wind farms operated by affiliates of JW to observe turbine operation
- Regular public notices in the Town Halls and the local press detailing any construction activities to alert local residents of potential disruption.

Construction and Operation

During engineering, construction and operation, and immediately prior to construction in any one area, JW will meet with Landowners, neighbors Town officials and Highway Superintendents to discuss the precise details of the siting of improvements, transportation and construction plans and the schedule as it impacts Town roads, neighbors or Landowners.

Jordanville Wind understands that neighbors are most concerned about traffic, safety, dust and construction noise while the project is being built. Jordanville Wind will appoint a Community Relations Representative who is familiar with the locality and whose primary function is to proactively communicate planned activities so as to minimize disruption to neighboring residents and Landowners and the community at large.

At the mobilization of the construction crews which will occur following receipt of all permits and approvals, JW will hold briefing meetings with the management and supervision staff of all major contractors. Presentations will be given during these

briefings by the permitting agencies and by JW, advising the contractors of the sensitive nature of wind farm construction and the standards expected during construction. Safety and environmental compliance will be critical elements of these briefings.

During construction, speed limits will be imposed and enforced on construction traffic. Dust control will be utilized. Transport of components and other activities with the potential to disrupt neighbors will be coordinated with local authorities. Jordanville Wind and its contractors will employ safety officers to ensure the safety of the public and of the construction crews. Jordanville Wind intends to comply fully with all conditions of the authorizing permits applying to construction, and environment/permit compliance officers will be assigned. Safety, community relations and environmental compliance issues will be discussed in the daily planning meetings.

Complaint Resolution Process

Prior to construction, during construction and operation, Jordanville Wind will communicate to neighboring residents, the Towns and permitting agencies the contact name and address of the Community Relations representative and the Construction Manager (and, prior to the end of construction, our Operations Manager). Jordanville Wind will also publish a community 1-800 telephone number.

Complaints by neighboring residents or others may be made through the following channels:

1. By calling the local or 1-800 number and speaking directly with construction and operations personnel;
2. By writing to JW at its local address or at its principal place of business; or
3. By making the complaint in person at JW's construction or operations building.

In the event that JW receives complaints, JW will promptly investigate such complaints. A log will be kept locally of the name and contact details of the complainant and the actions taken to resolve the complaint. This log will be available to the Town Board and to the project environmental monitors for inspection upon request. A report of each investigation shall be made available to the Town within 48 hours of the receipt of the complaint. In the event that the Town receives complaints directly about the operation of the wind facility the Town will notify JW as soon as practicable, and provide within five (5) days the details of such complaint in writing. The Town and JW will designate appropriate officials for such communications.

If the investigation by JW determines that the complainant has identified a problem attributable to the construction, operation, or maintenance of JW's Wind Farm, JW will promptly work directly with the complainant and, in appropriate circumstances, the Town to resolve the identified problem. In the event that the identified problem is not resolved, or that a plan to resolve the problem is not under development within thirty (30) days, the Town Board may determine that no further measures are necessary, may require JW and complainant to proceed with non-binding mediation with a mutually acceptable mediator, or may take such other action as authorized by law. All reasonable costs incurred by the Town for the conduct of an independent review by consultants to the Town or legal fees incurred by the Town will be reimbursed by JW.

In addition to the complaint resolution process outlined above, JW will prepare, prior to construction, an extensive environmental monitoring plan. The plan will contain the conditions of all permit approvals, licenses and agreements. The plan will be managed by a qualified environmental compliance officer approved by the Town and acceptable to JW and regulatory agencies. JW will pay the cost of the Town environmental compliance monitors.